

Privacy Policy

This privacy statement describes how Phoenic Token collects and uses personal information in connection with your use of www.phoenictoken.com website and other "Phoenic Token" platforms ("Site"). If you have questions about processing of your personal information, you may contact Phoenic Token via following information:

Company Name : **Miracle Technologies Group ("Phoenic Token")**

Contact Information : info@phoenictoken.com

1. Processing of Personal Data Related to Your Use of Site, Applications and Online Services.

- Your contact information including name, e-mail address, telephone number, transactional information, register and login information,
- Cryptocurrency Wallet address,
- Transactional Information
- Or other registration-related information^[yn1] ^[sk2] ^[yn3]

Phoenic Token process your personal data for the following purposes:

- to comply with obligations under applicable laws and regulations, and Anti-Money Laundering ("AML") laws and regulations.
- to communicate with you in relation to company services
- to send newsletter
- to facilitate the creation of and secure your account
- to helping you view, explore, purchase, sell, or transfer Tokens on public blockchains
- to provide functionality, analyze performance, fix errors, and improve the usability and effectiveness of Phoenic Token services

- to recommend features and services that might be of interest to you, identify your preferences, and personalize your experience with Phoenix Token Services

2. Legal Basis for Use of Personal Information

- Performance of a contract when Phoenix Token provides you with products or services or communicate with you about them. This includes when Phoenix Token uses your personal information to take and handle orders and process payments.
- Legal obligation; to comply with legal obligations under applicable laws and regulations, KYC and AML laws and regulations.
- Our legitimate interests and the interests of Site users when, for example, Phoenix Token detects and prevents fraud and abuse in order to protect the security of its users, itself, or others.
- Performance of a contract when Phoenix Token provides you with products and services or communicate with you about these products and services.
- Your consent when Phoenix Token asks for your consent to process your personal information for a specific purpose. When you consent to processing your personal information for a specified purpose, you may withdraw your consent at any time, and Phoenix Token will stop processing your data for that purpose.

2. Sharing Your Personal Data

Phoenix Token may share your personal data with selected third parties, including:

- Service providers who provide IT systems, payment systems, customer management systems, visitor registration systems, and administration services and who will process your data in accordance with the terms of data processing agreements with them.
- Law enforcement agencies, public authorities or other organizations if legally required to do so, or if Phoenix Token has a good faith belief that such use is reasonably necessary to:
 - Comply with legal obligation, process or request
 - Enforce terms and conditions and other agreements, including investigation of any potential violation thereof

- Detect, prevent or otherwise address security, fraud or technical issues
- Protect the rights, property or safety of us, Site users, a third party or the public as required or permitted by law (including exchanging information with other companies and organizations for the purposes of fraud protection)

Phoenic Token requires all third parties to respect the security of your personal data and to treat it in accordance with the law. Phoenic Token permits third party service providers to process your personal data for specified purposes and in accordance with Phoenic Token's instructions.

3. International Transfer of Personal Data

Phoenic Token may transfer your data outside of the European Economic Area ("EEA"). Phoenic Token takes technical, organizational and contractual measures (including Standard Contractual Clauses) to ensure that such transfer is carried out in compliance with applicable data protection rules, except where the country to which the data is transferred has already been determined by the European Commission to provide an adequate level of protection.

4. Storage Time

Phoenic Token shall store and process your personal data for as long as this is necessary for the purpose that justifies the processing.

If you ask your personal data to be deleted / deactivated, Phoenic Token shall delete the associated data. However, Phoenic Token holds its rights to keep storing and processing your personal information for a longer period, should it be necessary to pursue any legal claims or comply with legal obligations.

5. Your Rights

The data protection laws in the jurisdiction in which you reside may entitle you to specific rights in relation to your personal data.

In particular, and subject to the legal requirements, you may be entitled to,

- Obtain confirmation as to whether or not personal data concerning you are being processed, and where that is the case, access to the personal data;

- Ask your inaccurate personal data to be corrected;
- Ask your personal data to be deleted;
- Ask restriction of processing regarding your personal data;
- Ask the personal data that you share to be provided and transmitted in structured, commonly used and machine-readable form, and;
- Object, on grounds relating to your particular situation, to further processing of personal data concerning you.

You can contact Phoenic Token directly. A fee is not usually payable to exercise your rights (although Phoenic Token reserves the right to charge you a reasonable fee if your request is unfounded, repetitive or excessive). Phoenic Token may ask you to provide identification to ensure that it is providing information to the correct person. Phoenic Token will respond to your requests within the timescales prescribed in relevant data protection legislation.

6. Security

To protect your personal data against accidental or unlawful destruction, loss, use, or alteration and against unauthorized disclosure or access, Phoenic Token uses adequate physical, technical and organizational security measures.

7. Cookies

This Sites uses cookies to store your preferences and settings and to analyze your browsing experience on Site. For further information on what cookies are, how Phoenic Token and other third parties use them, and for details of how cookies can be disabled, please see [Phoenic Token Cookie Policy](#).

8. Complaints

If you believe that processing of personal data does not comply with what Phoenic Token has described here, or that Phoenic Token in other ways violates the privacy legislation, then you can complain to the Data Protection Authority.

9. Changes to this Privacy Policy

Phoenic Token may change this Privacy Policy from time to time. Any changes will become effective upon posting date.

10. Contact

If you wish to exercise any of your rights, you may contact Phoenic Token at the contact information provided initially in this privacy statement.